

POLARKIT TERMS & CONDITIONS

Last Updated: August 31, 2026

These Terms & Conditions ("Terms") govern the purchase, installation, and use of products sold under the PolarKit brand ("PolarKit," "we," "us," or "our").

By purchasing, installing, or using a PolarKit product ("Product"), you acknowledge that you have read, understood, and agree to these Terms and the PolarKit Product Notice & Safety Information.

If you do not agree to these Terms, do not purchase, install, or use the Product.

1. DIY CONVERSION KIT - CHEST FREEZER NOT INCLUDED

PolarKit is a **do-it-yourself conversion kit** designed to assist a customer in converting a compatible chest freezer into a cold-plunge system.

POLARKIT DOES NOT INCLUDE A CHEST FREEZER UNLESS EXPRESSLY STATED OTHERWISE IN THE PRODUCT LISTING.

The User is solely responsible for purchasing and selecting a chest freezer suitable for the User's intended application.

Chest freezers and other third-party equipment used with PolarKit are manufactured by independent third parties and are not manufactured or controlled by PolarKit.

Using or modifying a chest freezer for cold-plunge purposes may constitute use outside the freezer manufacturer's intended application and may affect or void the manufacturer's warranty.

PolarKit makes no representation regarding whether a particular third-party manufacturer's warranty will remain valid following conversion.

2. USER INSTALLATION AND RESPONSIBILITY

PolarKit is a DIY product.

The purchaser and/or User is responsible for proper assembly, installation, operation, inspection, maintenance, and use of the Product and completed cold-plunge setup.

The User agrees to:

- Read and follow all PolarKit instructions and safety warnings before installation or use.
- Follow applicable instructions and warnings provided by manufacturers of third-party equipment.
- Comply with applicable electrical, building, and safety requirements.
- Inspect the system for leaks, damaged components, damaged electrical connections, and other hazards before use.
- Maintain appropriate water quality and sanitation.
- Discontinue use immediately if any part of the system appears damaged, unsafe, improperly installed, or malfunctioning.
- Obtain qualified professional assistance whenever the User is not competent or comfortable performing an installation or repair.

PolarKit is not responsible for improper installation, unauthorized modification, improper maintenance, failure to follow instructions, or misuse of the Product.

3. CRITICAL ELECTRICAL SAFETY REQUIREMENT

DANGER - RISK OF ELECTRIC SHOCK, ELECTROCUTION, SERIOUS INJURY, OR DEATH.

Water and electricity present an inherent risk of severe injury or death.

ALL ELECTRICAL EQUIPMENT ASSOCIATED WITH THE COLD PLUNGE MUST BE PHYSICALLY UNPLUGGED BEFORE ANY PERSON ENTERS THE WATER.

This includes, without limitation:

- The chest freezer;
- Filtration pump;
- Submersible pump;
- Ozone system;
- Controllers;
- And any other powered equipment connected to or used with the cold plunge.

The User must not rely solely upon switches, timers, controllers, smart plugs, GFCI devices, or other control mechanisms as a substitute for physically unplugging electrical equipment before entering the water.

Electrical equipment must be properly GFCI protected where required and must be installed, maintained, and operated according to applicable manufacturer instructions and electrical requirements.

Electrical connections must be kept dry and protected from rain, sprinklers, standing water, flooding, and other moisture.

Never handle plugs or electrical equipment while standing in water or with wet hands.

Never use damaged electrical equipment.

DO NOT ENTER THE WATER WHILE THE CHEST FREEZER OR ANY ELECTRICAL EQUIPMENT ASSOCIATED WITH THE COLD PLUNGE REMAINS CONNECTED TO ELECTRICAL POWER.

Failure to follow these instructions could result in serious injury or death.

4. ASSUMPTION OF RISK

The User understands and acknowledges that installing, owning, maintaining, and using a DIY cold-plunge system involves inherent and other risks.

Such risks may include, without limitation:

- Electric shock or electrocution;
- Drowning;
- Cold shock;
- Hypothermia;
- Loss of consciousness;
- Cardiovascular complications;
- Respiratory distress;
- Slips and falls;
- Entrapment or entanglement;
- Equipment malfunction;
- Water contamination;

- Leaks or flooding;
- Mold;
- Property damage;
- Serious bodily injury; and
- Death.

BY PURCHASING, INSTALLING, OR USING POLARKIT, THE USER KNOWINGLY AND VOLUNTARILY ASSUMES THE RISKS INHERENT IN COLD-WATER IMMERSION AND THE RISKS ASSOCIATED WITH INSTALLING AND OPERATING A DIY COLD-PLUNGE SYSTEM.

The User accepts responsibility for determining whether the Product and cold-water immersion are appropriate for the User.

5. HEALTH AND COLD-WATER IMMERSION

Cold-water immersion places stress on the human body and may cause rapid changes in breathing, heart rate, blood pressure, circulation, coordination, and body temperature.

Individuals with cardiovascular, circulatory, neurological, respiratory, blood-pressure, metabolic, or other medical conditions, pregnant individuals, elderly individuals, and anyone taking medication that could affect their response to cold exposure should consult an appropriate healthcare professional before use.

Do not use the cold plunge while impaired by alcohol, recreational drugs, or medications that impair consciousness, coordination, or judgment.

Immediately exit the water if you experience chest pain, severe shortness of breath, confusion, dizziness, faintness, loss of coordination, abnormal heart sensations, or other concerning symptoms.

PolarKit does not provide medical advice, and information provided by PolarKit should not be interpreted as medical advice.

6. AGE AND SUPERVISION

PolarKit cold-plunge systems are intended for adult use.

Persons under 18 years of age should not use the system.

Children and pets must never be left unattended around a filled cold plunge.

The User is responsible for preventing unauthorized access to the cold plunge.

7. WATER QUALITY AND MAINTENANCE

The User is responsible for maintaining sanitary water conditions and properly maintaining all filtration and water-treatment components.

Water should be changed, treated, tested, and maintained as appropriate for the particular setup and usage.

Never enter water that appears contaminated or unsafe.

Filters and other consumable components must be inspected and replaced as appropriate.

8. OZONE EQUIPMENT

If the Product includes or is used with ozone-generating equipment, the User must follow the ozone equipment manufacturer's operating and safety instructions.

Ozone can irritate the respiratory system at elevated concentrations.

Ozone equipment should be operated only in an appropriately ventilated environment and in accordance with manufacturer instructions.

9. LEAKS, FLOODING, AND PROPERTY DAMAGE

Any system containing substantial quantities of water presents a risk of leaks and flooding.

The User is responsible for:

- Properly installing and securing hoses, fittings, filters, and connections;
- Inspecting the system regularly;
- Maintaining an appropriate water level;
- Selecting an appropriate location for the cold plunge;
- Protecting surrounding property; and
- Taking reasonable precautions against leaks and flooding.

Users installing the system indoors should consider appropriate drainage, water alarms, leak detection, and other safeguards.

To the fullest extent permitted by applicable law, PolarKit is not responsible for water damage, flooding, mold, structural damage, damage to flooring or personal property, or other losses caused by leaks, overflow, improper installation, component failure, misuse, or third-party equipment.

10. THIRD-PARTY PRODUCTS

Certain products used with PolarKit - including chest freezers - are manufactured by third parties.

PolarKit does not control the design, manufacturing, warranties, instructions, or performance of third-party products.

Any warranty applicable to a third-party product is provided solely by its manufacturer or seller.

The User is responsible for reviewing and following all applicable third-party instructions and warnings.

11. MODIFICATION AND MISUSE

The User assumes responsibility for modifications made to the Product or completed cold-plunge system.

Do not bypass safety equipment, modify electrical equipment, use damaged components, operate the Product contrary to provided instructions, or use the Product for an unintended purpose.

PolarKit is not responsible for losses resulting from unauthorized modifications, improper installation, misuse, abuse, neglect, or failure to follow safety instructions.

12. PRODUCT INFORMATION AND INSTRUCTIONAL CONTENT

PolarKit may provide written instructions, videos, diagrams, online tutorials, FAQs, social-media content, or other educational materials.

Such materials are intended to supplement - not replace - applicable safety requirements, manufacturer instructions, professional advice, or the User's responsibility to exercise reasonable care.

Users must stop installation and seek qualified assistance if they are uncertain about any electrical, structural, plumbing, or other safety-related procedure.

13. WARRANTY

Any warranty provided with a PolarKit Product will be stated separately in the applicable product listing or written warranty documentation.

No statement in advertising, social media, instructional videos, or communications creates an additional warranty unless expressly identified by PolarKit as a warranty.

Third-party products are subject to their respective manufacturers' warranties, if any.

Nothing in these Terms eliminates warranties or consumer rights that cannot legally be excluded or limited.

14. RETURNS AND REFUNDS

Returns and refunds are governed by the PolarKit Return & Refund Policy in effect at the time of purchase.

Customers are responsible for reviewing that policy before completing a purchase.

Nothing in the Return & Refund Policy limits rights that cannot legally be waived under applicable law.

15. RELEASE AND LIMITATION OF LIABILITY

TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, THE USER ACCEPTS AND ASSUMES THE INHERENT RISKS ASSOCIATED WITH COLD-WATER IMMERSION AND THE INSTALLATION AND OPERATION OF A DIY COLD-PLUNGE SYSTEM.

To the fullest extent permitted by applicable law, PolarKit and its owners, members, managers, officers, employees, contractors, affiliates, representatives, and agents shall not be responsible or liable for injury, death, property damage, water damage, economic loss, or other damages arising from or related to:

- Improper installation;
- Failure to follow instructions or warnings;
- Failure to physically unplug electrical equipment before entering the water;
- Misuse, abuse, or neglect;
- Unauthorized modifications;
- Use of damaged equipment;
- Improper maintenance;
- Improper sanitation;
- Third-party products or equipment;
- Failure to comply with applicable laws, codes, or manufacturer requirements; or
- Risks inherent in cold-water immersion.

TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, POLARKIT SHALL NOT BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE, OR CONSEQUENTIAL DAMAGES ARISING FROM OR RELATED TO THE PURCHASE, INSTALLATION, OWNERSHIP, MAINTENANCE, OR USE OF THE PRODUCT.

Nothing in these Terms excludes or limits liability to the extent such liability cannot legally be excluded or limited.

16. INDEMNIFICATION

To the fullest extent permitted by applicable law, the User agrees to indemnify, defend, and hold harmless PolarKit and its owners, members, managers, employees, contractors, affiliates, representatives, and agents against claims, liabilities, damages, losses, costs, and reasonable attorneys' fees arising from the User's:

- Improper installation;

- Misuse of the Product;
- Failure to follow instructions or warnings;
- Unauthorized modifications;
- Violation of applicable law; or
- Use of the Product in a manner inconsistent with these Terms or PolarKit safety instructions.

17. NO GUARANTEE OF RESULTS

PolarKit does not guarantee any particular physical, medical, athletic, recovery, wellness, or health outcome from cold-water immersion.

Individual responses to cold exposure vary.

Statements regarding cold-water immersion are provided for general informational purposes and are not medical advice.

18. INTELLECTUAL PROPERTY

PolarKit names, logos, product designs, instructional materials, photographs, videos, graphics, website content, and other proprietary materials may be protected by intellectual-property laws.

Purchasing a Product does not grant the User ownership of PolarKit intellectual property or permission to reproduce, distribute, sell, or commercially exploit PolarKit materials except as expressly authorized.

19. GOVERNING LAW

These Terms and any dispute arising from or relating to the purchase or use of a PolarKit Product shall be governed by the laws of the State of Florida, without regard to conflict-of-law principles, except where applicable law requires otherwise.

20. DISPUTE RESOLUTION

Before initiating formal legal proceedings, the User and PolarKit agree to make a reasonable good-faith effort to resolve the dispute directly.

Nothing in this section prevents either party from exercising rights or remedies that cannot legally be waived.

Any additional arbitration, venue, class-action waiver, or other dispute-resolution provisions adopted by PolarKit must be expressly stated in the applicable agreement.

21. SEVERABILITY

If any provision of these Terms is determined to be unlawful, invalid, or unenforceable, that provision shall be enforced to the maximum extent permitted by law, and the remaining provisions shall continue in full force and effect.

22. ENTIRE AGREEMENT

These Terms, together with the applicable Product Notice & Safety Information, Return & Refund Policy, written warranty, and other policies expressly incorporated into these Terms, constitute the agreement between the User and PolarKit regarding the purchase and use of the Product.

23. CHANGES TO THESE TERMS

PolarKit may update these Terms from time to time.

The Terms applicable to a purchase will be those presented or otherwise made available to the customer at the applicable time, subject to applicable law.

24. ACKNOWLEDGMENT

BY PURCHASING POLARKIT, THE USER ACKNOWLEDGES THAT THE USER HAS READ, UNDERSTOOD, AND AGREED TO THESE TERMS AND THE POLARKIT PRODUCT NOTICE & SAFETY INFORMATION.

THE USER SPECIFICALLY ACKNOWLEDGES THAT:

POLARKIT IS A DIY CONVERSION KIT.

THE CHEST FREEZER IS NOT INCLUDED UNLESS EXPRESSLY STATED OTHERWISE.

COLD-WATER IMMERSION INVOLVES RISKS INCLUDING SERIOUS INJURY AND DEATH.

WATER AND ELECTRICITY CREATE A RISK OF ELECTRIC SHOCK AND ELECTROCUTION.

THE CHEST FREEZER AND ALL OTHER ELECTRICAL EQUIPMENT ASSOCIATED WITH THE COLD PLUNGE MUST BE PHYSICALLY UNPLUGGED BEFORE ANY PERSON ENTERS THE WATER.

By proceeding with the purchase, installation, or use of the Product, the User voluntarily accepts these requirements and assumes the responsibilities and risks described in these Terms.